PATENT Attorney Docket No. 08020.0013-00 SAP Reference No. 2003P00901 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Hilmar WECHSEL) Group Art Unit: 3689
Application No.: 10/787,205) Examiner: Thuy-Vi Nguyen
Filed: February 27, 2004))
For: SYSTEMS AND METHODS FOR MANAGING PRODUCT RETURNS USING RETURN AUTHORIZATION NUMBERS) Confirmation No.: 4680))

Mail Stop Amendment

VIA EFS WEB

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

In reply to the Office Action mailed March 24, 2009, the period for response to which extends through June 24, 2009, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.